



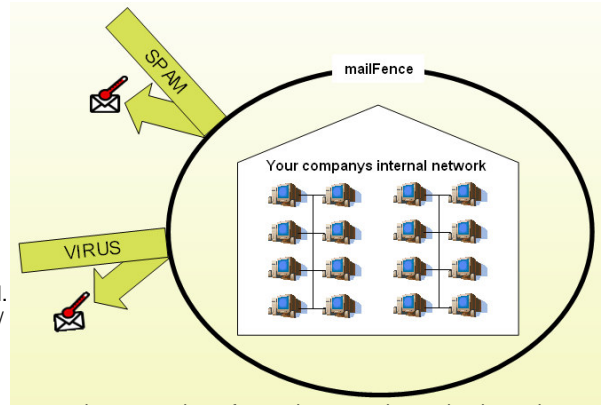
# Managed eMail Security

comendo is a Danish solution provider focused on increasing eMail security and reducing the workload of the IT manager by offering eFence - a set of hosted online scanners ensuring that the infected eMail or spamMail never even arrives at your company's mail server ...

Comendo places a highly efficient ring of security around your network and communication systems by intercepting and rejecting viruses and spam before they arrive ...

The comendo services are either hosted or maintained centrally to relieve IT managers from constantly managing systems that should be running in the background.

In the last 2 years the number of viruses and spam mails has exploded. 98% of all viruses are spread through e-mail. The virus developers are getting smarter and today a virus/worm can disable your anti-virus software and/or firewall and has a built-in mailserver to spread itself ... The list of spam mailers is just growing and growing and stealing ever more of your time ...



comendo puts a ring of security around your business by scanning all eMail activities in the Internet

## eFence

comendo offers you a hosted solution to take care of basic security and efficiency tasks, such as:

- intercepting virus before they reach your company
- intercepting spam before they reach your company
- giving you 7 days of online eMail backup
- managing multiple PC scanners
- managing personal firewalls

## Keeping IT systems efficient

Modern IT managers are no longer allowed to dig themselves into interesting IT challenges. IT has become a transparent part of business - like water and electricity. Therefore, companies should outsource trivial parts of daily operations, especially, if this outsourcing gives them access to better solutions at the same or lesser price.

comendo offers you the opportunity to spend less time on virus, spam and communication while enjoying a more secure solution than what you have in place today.

## Multiple mirrored data centers

To ensure availability, comendo's servers are hosted in multiple locations with each their ISP. The bandwidth of these data centers is so large that eMails rarely will be delayed more than 1/2 a second.

## How do you know if it's working?

Every customer has access to his own log interface, stating exactly how many viruses have been stopped, which they were, and where they came from.

Already after a few days of operations, you can see how much garbage, you are saving your company's mail server from handling.

## Free Trial

You are offered a 14-day free-of-charge trial of mail- and spamFence. All you need to do is to fill in and sign the order sheet and check the "trial" box.

## 5-minutes setup

Usually setting up new solutions can take a lot of time and resources. Getting the comendo system up and running requires only a few minutes work;

1. Sign and fax the order form
2. Enter company information in the web GUI
3. Change the MX records for your company
4. Change the outgoing mailserver for your company

Within 24 hours, the MX records have been updated globally, and the solution is fully functional. If you wish, all these tasks can be handled by a local representative.

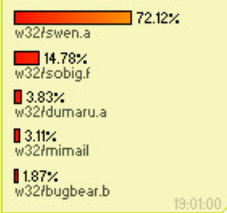
## Keeping an eye on efficiency ...

comendo offers every customer a log interface with full access to eMail, virus, spam and backup information. In the same interface, you can customize the filters and settings for your company.

	For October 2003	Total
No. of inbound e-mails:	204	204
Stopped inbound virus-mails:	33	33
Spam stopped:	13	13
Number of inbound accounts:	35	35
No. of outbound e-mails:	171	171
Stopped outbound virus-mails:	2	2
Number of outbound accounts:	35	35

## QuickGraphs from comendo's online reporting interface

### VIRUS TOP 5 (24 hrs.)



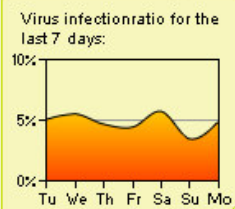
Top 5 virus infections the last 24 hours

### VIRUS TOP 5 (7 days)



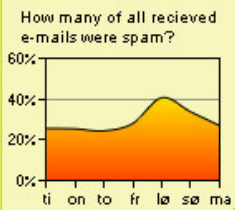
Top 5 virus infections the last 7 week or month.

### VIRUS INFECTION%



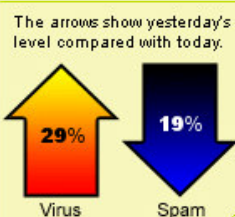
%-of eMails having been infected

### SPAM PERCENTAGE



%-of eMails having been Spam

### VIRUS & SPAM ACTIVITY



day-by-day comparison of unwanted activity

## Your Business Contacts:

Contact for Scandinavia & German Speaking Europe:  
**AddCraft ApS**  
Kildedalen 71  
DK-3400 Hillerød  
Phone: +45 28 79 31 31



eMail: [info@addcraft.com](mailto:info@addcraft.com)

Main distributor Germany:  
**LINEAS Consulting GmbH**  
Heidenkampsweg 75  
D-20097 Hamburg  
Phone: +49-40-669 06-101  
Fax: +49-40-669 06-302  
eMail: [info@lco.lineas.de](mailto:info@lco.lineas.de)  
Internet: <http://www.lineas.de>



# comendo eFence Services - overview

## mailFence

is the best way for you to protect your business from virus because it scans your e-mail with 5 different top-of-the-line anti-virus products. Best of all, Your eMails are scanned before they enter your network, keeping viruses away from business.

The 5 scanners are ICSA.net certified. The 6th scanner - a heuristic scanner - recognizes patterns known from worms to ensure recognition even before the virus signatures have been updated. This technology stopped the Sobig.F worm from doing harm with comendo's customers - even before anyone knew there was a Sobig.F virus the same was the case with subsequent new viruses.

The 5 anti-virus scanners are automatically updated every 10 minutes, giving you the most recent protection at all times.



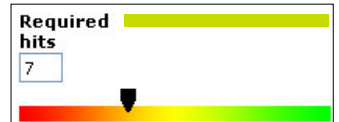
### Why should you use this service?

mailFence will increase your security levels and simultaneously free internal resources to focus on more business related matters than keeping up with the virus world. So far mailFence has stopped all viruses ever sent to one of our customers.

## spamFence

is the best way to save everybody's time by filtering away the endless flow of unwanted advertising - SPAM - in your inbox. spamFence utilizes 6 different anti-spam filters, which are equally valid all over the world and constantly updated. One scanner is especially interesting because it contains a learning function that recognizes spam mails with ever increasing accuracy - in any language.

All eMails are given points by the system, and each customer can then adjust the level of acceptance by using a simple slider.



Every customer can set up black and white lists, allowing or disallowing certain words; for most people it is relevant to get rid of, e.g. Viagra spam mails, but for a company manufacturing pills and medicine, it could be disastrous to lose emails with the word Viagra in them.

### Why should you use this service?

spamFence will increase your internal efficiency by relieving you from handling spam every day. Thanks to spamFence's point system and built-in intelligence, you will experience a low level of false rejections or accepts compared to traditional anti-spam systems.

## backupFence

adds an extra dimension to your existing backup systems by allowing you to regenerate old eMails. backupFence keeps a copy of all your emails for 7 days for you to regenerate them on demand ... Imagine your daily operations: you do a backup at 01:00 in the morning. at 9:00 you start working. But what if your mail server crashes at 11:00? Then you will have lost 10 hour's worth of communication.

### Why should you use this service?

In a world where emails are becoming as valid as a signed contract, it can mean a world of difference that your eMails are secured at all times. backupFence is a simple, yet efficient solution to a simple, yet serious challenge.



## pcFence

protects your workstation from virus. Unfortunately virus also spreads through floppydisks, CD's or the company network. Virus even spreads from file downloads from the Internet. About 40 new viruses are detected every week and they spread faster than ever. This demands that you constantly update your protection. pcFence is a 3-layered virus scanner with an automated virus signature download function that keeps Your workstation protected and updated. pcFence is also the optimal protection for laptops because pcFence is updated with signature files from any where in the world - as long as it's connected to the Internet.

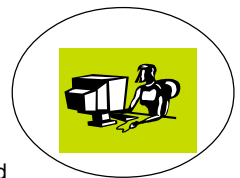


### Why should you use this service?

pcFence gives you a central point to manage anti-virus scanners on all your PC's. You may set up rules and check status on all machines from a central point at an incredible speed. At the same time you can feel confident that the traveling computers are less likely to bring home infections because they are all constantly attempting to download updates - as soon as they find a connection.

## personalFence

draws a circle of security around your personal computer, using a personal firewall with VPN client, full logging, administrator access, and central maintenance. Today, more than 70% of all hacking is done by internal people ... employees, colleagues, consultants, etc ... to increase security on the Local Area Network, you should increase security on each and every workstation.



### Why should you use this service?

personalFence keeps alien eyes off your Personal Computers on the internal network and your company laptops when travelling and logging into hotel networks, customer networks - this way protecting your business and information from being accessed by outside people.

## FAQ

Q: can comendo read our eMails if we sign up? A: this is theoretically possible, like can your ISP today. But comendo has 10.000's of eMails passing through the systems every day, so it would be nearly impossible to go through them to find anything interesting.

Q: what happens if comendo intercepts a virus? A: we try to clean it. If we can clean it, you will receive the cleaned eMail with a tag that it was cleaned. If it could not be cleaned, it is deleted, and you will receive a notification that delivery failed.

Q: what happens if comendo intercepts an eMail that was not spam? A: you can always go through quarantened spam mails to download 'false rejects' and mark the sender as 'not spam' for future eMails.

